

Embassy Suites by Hilton Brand Overview



Embassy Suites by Hilton, part of Hilton Worldwide's portfolio of fourteen brands is a full service brand that offers both leisure and business travelers an approachable, upscale experience with best in class customer service, that anticipates travelers' needs and delivers what matters most to them. All Embassy Suites by Hilton properties offer two-room suites, free made-to-order breakfast and a complimentary evening reception with snacks and drinks*. The two-room suites have a separate bedroom and living area, two HD TVs, a microwave, a mini-fridge and a wet bar area; and most of the brand's hotels feature atriums that bring space and light to the design, along with a water feature. Embassy Suites by Hilton has 235 hotels with 50 in the pipeline.

*Service of alcohol subject to state and local laws. Must be of legal drinking age.

At Every Embassy Suites by Hilton

- Spacious, two-room suites
- Free made-to-order breakfast each morning, with cooked-to-order eggs, as well as other specialties, a Greek yogurt and toppings bar, and local/regional favorites
- Complimentary evening reception with snacks and drinks
- Open air atriums
- Free access to Embassy Fitness Centers 24/7
- Free access to Embassy Business LinkTM Business Centers 24/7

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Embassy Suites by Hilton through the years

FEBRUARY 1983

Holiday Corp. creates Embassy Suites hotel division.

MARCH-APRIL 1984

First Embassy Suites opens in Kansas City-Overland Park, MO. Granada Royale Hometels chain acquired.

JANUARY 1993

Brand launches the unconditional 100% Satisfaction Guarantee, offering an unconditional service assurance.

DECEMBER 1995

First South American location opens in Bogota, Columbia.

DECEMBER 1999

Joins the Hilton family after the merger of Hilton Hotels Corps. and Promus Hotel Corp.

JANUARY 2001

Becomes official hotel partner of the Starlight Children's Foundation and provides 2,000 complimentary suite nights to families.

JANUARY 2009

Celebrates 25th anniversary by donating \$2,500 each to 25 charities in Overland Park, Kansas, where the first Embassy Suites hotel still operates.

APRIL 2009

Celebrates the opening of its 200th hotel, the Embassy Suites Minneapolis - Brooklyn Center. It represents the brand's second Design Option III prototype property.

JULY 2011

Wins the J.D. Power and Associates Award for "Highest Guest Satisfaction" in the Upper Upscale Hotel Chains.

MARCH 2014

Ranked one of the "120 Most Trusted Brands" by Entrepreneur.

2015

Named 10 Best Hotel Chains for Families by Parent's Magazine.

2016

Named 10 Best Hotel Chains for Families by Parent's Magazine for 2nd Consecutive Year.